

Terms & Conditions

BitVegas.gg | Version 1.0 | Effective Date: 14 August 2026

Operated by Blockdance S.R.L., including its subsidiaries and affiliates, 300 Este de la Iglesia Católica, Granadilla, Curridabat, San José, Costa Rica (the “Operator”, “we”, “us”, “our”).

1. Introduction and Acceptance

- 1.1 These Terms & Conditions (the “Terms”) govern your access to and use of the website bitvegas.gg, together with all related sub-domains, applications, content, games, and services (collectively, the “Platform”).
- 1.2 By registering an account, accessing the Platform, or placing any wager, you confirm that you have read, understood, and agree to be bound by these Terms, our Privacy Policy, AML & CTF Policy, KYC & Verification Policy, Responsible Gambling Policy, and any game-specific or promotion-specific rules published on the Platform, each of which is incorporated into these Terms by reference.
- 1.3 If you do not agree to these Terms, you must not register, access, or use the Platform.
- 1.4 We may amend these Terms at any time. The current version, together with its effective date, will always be published on the Platform. Material changes will be notified via the Platform or by email. Your continued use of the Platform after any amendment constitutes acceptance of the amended Terms.
- 1.5 In the event of any inconsistency between these Terms and any translation, the English-language version prevails.

2. Eligibility — Registration Does Not Constitute a Right to Play

IMPORTANT: The ability to register an account, deposit funds, or access the Platform does NOT constitute a representation or warranty by the Operator that gambling is lawful for you, nor does it grant you any right to use the Platform. It is solely YOUR responsibility to verify, before registering and on an ongoing basis, that your use of the Platform is lawful in the jurisdiction where you are located. The Operator makes no representation as to the legality of online gambling in any jurisdiction.

- 2.1 You may only use the Platform if all of the following are true at all times: (a) you are at least 18 years of age, or the higher minimum legal age for gambling in the jurisdiction applicable to you; (b) online gambling is lawful for you in your jurisdiction of residence and physical location; (c) you are not located in, resident of, or accessing the Platform from a Restricted Territory (Section 3); (d) you are acting on your own behalf and not on behalf of any other person; (e) you are not subject to any self-exclusion, court order, or regulatory restriction prohibiting you from gambling; and (f) you are not an officer, director, employee, contractor, or agent of the Operator or its affiliates, or an immediate family member of such a person.
- 2.2 You warrant the truth of the eligibility conditions in Section 2.1 each time you log in, deposit, or place a wager. Any breach is a material breach of these Terms.
- 2.3 If it is determined at any time — including after wagers have been placed or winnings accrued — that you did not satisfy the eligibility conditions, the Operator may, at its sole discretion: (a) void all wagers, winnings, bonuses, and rewards; (b) suspend or permanently close your account; (c) return deposits net of any winnings derived from ineligible play, subject to applicable law and AML requirements; and (d) report the matter to relevant authorities where required.

3. Restricted Territories

3.1 The Platform is not offered to, and must not be accessed or used by, persons located in, resident of, or a citizen of (where citizenship-based prohibitions apply) any of the following jurisdictions (each a “Restricted Territory”):

United States of America	Greece	South Sudan
U.S. territories + possessions	Switzerland	Cuba
United Kingdom	Ontario (Canada)	Myanmar
Netherlands	Curaçao	Afghanistan
France (incl. overseas terr.)	Aruba	Yemen
Germany	Bonaire	Libya
Spain	Sint Maarten	Somalia
Australia	Sint Eustatius	Belarus
Austria	Saba	Russia
Belgium	Anjouan (Comoros)	Crimea, Donetsk, Luhansk
Denmark	Iran	Venezuela
Sweden	Iraq	Zimbabwe
Italy	North Korea	Israel
Portugal	Syria	Dubai (UAE)
Cyprus	Sudan	

3.2 The Operator may amend the list of Restricted Territories at any time without prior notice, including where required by license conditions, sanctions regimes, or applicable law. The list published on the Platform at the time of any wager governs that wager.

3.3 The use of VPNs, proxies, TOR, mirror sites, IP-masking, geolocation-spoofing tools, or any other technique to disguise your true location in order to access the Platform from a Restricted Territory is strictly prohibited and constitutes a material breach. Section 2.3 remedies apply, and all winnings so derived are void.

3.4 The Operator employs geolocation and other compliance controls but does not warrant that such controls will block every access attempt from a Restricted Territory. The failure of any control does not create eligibility.

4. Account Registration and Security

4.1 You may hold only one account. Duplicate accounts may be closed and their balances, bonuses, and winnings voided. Where duplicate accounts are used to abuse promotions or circumvent restrictions, all associated accounts may be closed.

4.2 All registration information must be true, accurate, current, and complete, and must be kept up to date. Provision of false or misleading information is a material breach.

4.3 You are solely responsible for safeguarding your login credentials and any two-factor authentication devices. All activity conducted under your credentials is deemed conducted by you. Notify support immediately of any suspected unauthorized access.

4.4 Accounts are personal and non-transferable. You must not sell, lend, rent, or share your account, or permit any third party to use it.

4.5 By registering, you consent to receive communications from the Operator by email, SMS, telephone, and push notification, including transactional, service, and marketing communications, as further described in the Privacy Policy. You may opt out of marketing communications at any time via account settings or the unsubscribe mechanism provided; transactional and regulatory communications cannot be opted out of while

your account remains open.

5. Verification (KYC) and AML

- 5.1 The Operator operates a risk-based verification program described in the KYC & Verification Policy and AML & CTF Policy. You agree to provide, promptly on request, identity documents, proof of address, proof of payment method ownership, source-of-funds and source-of-wealth evidence, and any other documentation reasonably required.
- 5.2 The Operator may suspend deposits, wagering, or withdrawals, in whole or in part, pending completion of any verification or investigation. Failure to complete verification within thirty (30) days of request may result in account suspension or closure and, where required by law, retention or remittance of funds to the relevant authority.
- 5.3 The Operator may, at any time and without stating reasons where prohibited by law from doing so, decline a deposit or withdrawal, reverse a transaction made in error, or return funds to their source.

6. Deposits, Withdrawals and Cryptocurrency Risk

- 6.1 Deposits are credited after the number of blockchain confirmations specified in the cashier. Only supported assets on supported networks may be sent to deposit addresses; assets sent on unsupported networks or in unsupported tokens may be permanently lost, and the Operator has no obligation to recover or credit them.
- 6.2 Each deposit must be wagered at least once (1x) before any withdrawal is permitted, unless a higher requirement applies under a promotion. Minimum and maximum deposit and withdrawal amounts are stated in the cashier.
- 6.3 Withdrawals are made to a wallet address you provide. You are solely responsible for the accuracy of that address; transactions broadcast to the blockchain are irreversible.
- 6.4 The value of cryptocurrency is volatile. All balances are recorded in the denomination shown in your wallet; the Operator is not responsible for changes in fiat value of any crypto asset at any time, including between wager, settlement, and withdrawal.
- 6.5 Your account is not a bank account, is not insured or guaranteed by any deposit protection scheme, and bears no interest. Funds should not be held on the Platform for storage purposes.
- 6.6 Third-party payments are prohibited. Deposits must originate from wallets you own and control; withdrawals will only be made for your benefit.

7. Game Rules, Provably Fair, and Result Finality

- 7.1 Each game is governed by its own rules, payable, and RTP information published within the game. Game rules form part of these Terms. In case of conflict between game rules and these Terms in respect of gameplay, the game rules prevail.
- 7.2 Original games use a provably fair mechanism (server seed, client seed, nonce) allowing verification of each outcome. The outcome recorded on the Operator's game server is the sole and final authoritative result of any round.
- 7.3 A wager is placed when accepted and recorded by the Operator's servers, not when displayed on your device. Wagers cannot be cancelled once accepted, except as provided in these Terms.
- 7.4 Incomplete rounds caused by connectivity loss on your side are resolved by the server-recorded state of the round.

8. Malfunctions, Errors and Voiding

MALFUNCTION VOIDS ALL PAYS AND PLAYS. In the event of any Malfunction (defined below), the Operator reserves the right to void the affected wagers, rounds, winnings, and bonuses, whether or not the Malfunction was apparent to you, and whether identified before, during, or after settlement.

- 8.1 “Malfunction” means any of the following, however caused: (a) any defect, bug, error, or failure in game software, RNG, front-end display, servers, or communications infrastructure; (b) any discrepancy between the result, odds, multiplier, or payout displayed on your device and the result recorded on the Operator’s servers; (c) any game operating outside its published rules, payable, RTP, or house edge; (d) any human, operational, or configuration error, including incorrectly configured odds, limits, prices, bonuses, or exchange rates; (e) any interruption, latency, or failure of third-party providers or blockchain networks affecting the integrity of a round; or (f) any circumstance in which a wager is accepted that should not have been under these Terms.
- 8.2 Where a Malfunction occurs, the Operator may at its discretion: (a) void the affected wagers and rounds and return the stakes; (b) correct the recorded result to the outcome that would have occurred absent the Malfunction and settle accordingly; (c) withhold, reverse, or reclaim any amounts credited as a result of the Malfunction, including by debiting your account balance or setting off against future winnings; and (d) suspend the affected game pending investigation.
- 8.3 You must not knowingly exploit a Malfunction. If you become aware of a Malfunction, you must cease play on the affected game and notify support. Knowingly exploiting a Malfunction is a material breach; all resulting winnings are void and the Operator may recover amounts already withdrawn.
- 8.4 The Operator’s records (including game logs, server logs, and transaction ledgers) are conclusive evidence of all wagers, results, and balances, absent manifest error.

9. Bonuses and Promotions

- 9.1 All bonuses, free bets, rakeback, rewards, races, and promotions are subject to their own published terms in addition to these Terms, including wagering requirements, game weighting, maximum bet limits, and expiry. Promotion terms prevail over these Terms in respect of that promotion.
- 9.2 Bonuses are limited to one per person, household, IP address, device, and payment source unless expressly stated otherwise.
- 9.3 The Operator may amend, suspend, or withdraw any promotion at any time, and may exclude any player from promotions at its discretion, including for suspected abuse.
- 9.4 “Bonus abuse” includes, without limitation: low-risk or hedged wagering patterns designed to convert bonuses with minimal risk, opposite betting, delayed-event exploitation, use of multiple accounts, and any strategy aimed at extracting bonus value contrary to the spirit of the promotion. Bonus abuse renders the bonus and all associated winnings void.

10. Prohibited Conduct

- 10.1 You must not: (a) use the Platform for any fraudulent, criminal, or unlawful purpose, including money laundering or terrorist financing; (b) use bots, scripts, automation, scrapers, AI agents, or any software to interact with games or the Platform; (c) exploit software errors, latency, or Malfunctions; (d) collude with other players; (e) use the Platform while located in a Restricted Territory or while masking your location; (f) deposit funds originating from crime; (g) reverse-engineer, decompile, or interfere with Platform software or security; (h) harass, abuse, or threaten staff or other players, including in chat; or (i) engage in arbitrage or

matched-betting schemes targeting the Operator's promotions.

10.2 Breach of this Section entitles the Operator to exercise any or all remedies in Section 2.3, to withhold winnings derived from the breach, and to recover its losses and investigation costs from your balance.

11. Suspension, Closure and Dormant Accounts

11.1 The Operator may suspend or close your account at any time where it reasonably suspects breach of these Terms, fraud, Malfunction exploitation, AML concerns, or where required by law or its license. Where permitted, the verified balance (excluding void winnings and bonuses) will be returned.

11.2 You may close your account at any time via support. Responsible-gambling closures are governed by the Responsible Gambling Policy and are irreversible for the selected period.

11.3 An account with no login for twelve (12) consecutive months is dormant. The Operator will attempt to contact you using your registered details. A monthly administration fee of up to 5% of the remaining balance (minimum \$5 equivalent) may be applied to dormant accounts until the balance is exhausted, reclaimed, or remitted as required by applicable law.

12. Intellectual Property

12.1 All content on the Platform — including the BitVegas name, logos, game titles, artwork, software, and design — is owned by or licensed to the Operator and protected by intellectual-property laws. You receive only a personal, revocable, non-transferable license to use the Platform for lawful personal entertainment. No other rights are granted.

13. Disclaimers and Limitation of Liability

13.1 The Platform is provided "as is" and "as available", without warranties of any kind, express or implied, including uninterrupted or error-free operation, to the maximum extent permitted by law.

13.2 To the maximum extent permitted by law, the Operator, its affiliates, licensors, and providers are not liable for: (a) indirect, incidental, special, consequential, or punitive damages; (b) loss of profits, winnings, data, or opportunity; (c) blockchain network failures, forks, congestion, or wallet errors; (d) acts or omissions of third-party providers; or (e) any amount exceeding, in aggregate, the lesser of the amount you deposited in the six (6) months preceding the claim and \$10,000 (USD equivalent).

13.3 Nothing in these Terms excludes liability that cannot be excluded under applicable law, including for fraud.

13.4 You acknowledge that gambling involves risk of loss and that you participate at your own risk. Funds wagered and lost are not refundable.

14. Indemnity

14.1 You will indemnify and hold harmless the Operator, its affiliates, officers, and employees from all claims, losses, damages, and costs (including legal fees) arising from your breach of these Terms, your unlawful use of the Platform, or your violation of any law or third-party right.

15. Complaints and Disputes

15.1 Complaints must be raised with support within thirty (30) days of the relevant event, providing your username and full details. The Operator will investigate using its records, which are conclusive absent manifest error, and respond within a reasonable period.

15.2 Unresolved disputes may be escalated per the dispute mechanism of the Operator's licensing framework, details of which are published on the Platform.

16. Governing Law and General

16.1 These Terms are governed by the laws of the Republic of Costa Rica, and disputes are subject to the exclusive jurisdiction of the courts of San José, Costa Rica, without prejudice to mandatory consumer protections that apply to you by law.

16.2 If any provision of these Terms is held invalid or unenforceable, it will be severed and the remainder will continue in full force. The Operator's failure to enforce any provision is not a waiver.

16.3 The Operator may assign these Terms or any rights under them to an affiliate or successor. You may not assign your account or rights.

16.4 These Terms, together with the documents incorporated by reference, constitute the entire agreement between you and the Operator regarding the Platform.

16.5 Contact: support@bitvegas.gg.