

# Privacy Policy

BitVegas.gg | Version 1.0 | Effective Date: 14 August 2026

Operated by Blockdance S.R.L., including its subsidiaries and affiliates, 300 Este de la Iglesia Católica, Granadilla, Curridabat, San José, Costa Rica (the “Operator”, “we”, “us”, “our”).

This Privacy Policy explains how the Operator of bitvegas.gg collects, uses, shares, and protects personal data when you use the Platform. By registering an account or using the Platform, you acknowledge this Policy and, where consent is the applicable basis, provide the consents described below.

## 1. Data Controller

1.1 The data controller is Blockdance S.R.L., 300 Este de la Iglesia Católica, Granadilla, Curridabat, San José, Costa Rica. Privacy inquiries: [privacy@bitvegas.gg](mailto:privacy@bitvegas.gg).

## 2. Data We Collect

- Account data: username, email address, phone number, date of birth, country, and password (hashed).
- Verification data: identity documents, selfies/liveness data, proof of address, wallet-ownership evidence, and source-of-funds documentation, where requested.
- Transaction data: deposit and withdrawal records, wallet addresses, blockchain transaction IDs, and balances.
- Gameplay data: wagers, results, provably-fair seeds and nonces, bonuses, rewards, and session activity.
- Technical data: IP address, approximate geolocation, device identifiers, browser and OS data, and cookie data.
- Communications: support tickets, chat messages, and correspondence with us.

## 3. Purposes and Legal Bases

3.1 We process personal data to: (a) create and operate your account and provide the Platform (performance of contract); (b) verify identity, age, and location, monitor transactions, and meet AML/CTF, sanctions, licensing, and other legal obligations (legal obligation); (c) detect and prevent fraud, bonus abuse, Malfunction exploitation, and security threats, and enforce our Terms (legitimate interests); (d) provide responsible-gambling tools and protections (legal obligation / legitimate interests); (e) send transactional and service communications (performance of contract); and (f) send marketing communications as described in Section 4 (consent / legitimate interests, as applicable).

## 4. Marketing Communications

**By registering an account, you agree to receive marketing and promotional communications from us by EMAIL, SMS/TEXT MESSAGE, TELEPHONE, and PUSH NOTIFICATION, including offers, bonuses, promotions, and product updates. Message and data rates may apply to SMS. You can withdraw this consent and opt out of marketing at any time — via your account settings, the unsubscribe link in any email, replying STOP to any SMS, or disabling push notifications on your device — without affecting your use of the Platform.**

4.1 Opting out of marketing does not stop transactional, security, verification, or regulatory communications, which we must send while your account is open.

4.2 Marketing is suppressed for accounts that are self-excluded or closed for responsible-gambling reasons.

## 5. Cookies and Similar Technologies

5.1 We use cookies and similar technologies for authentication, security, preferences, analytics, and (with consent where required) marketing attribution. You can control cookies through your browser and, where presented, our cookie banner. Blocking essential cookies may prevent the Platform from functioning.

## 6. Sharing of Data

6.1 We share personal data only with: (a) identity-verification, blockchain-analytics, fraud-prevention, and payment providers; (b) game, infrastructure, communications (email/SMS/push), and analytics providers acting on our instructions; (c) professional advisers; (d) regulators, law-enforcement, and other authorities where required by law or our license; and (e) an acquirer or successor in the event of a corporate transaction. We do not sell personal data.

## 7. International Transfers

7.1 Data may be processed in jurisdictions other than your own. Where required, we apply appropriate safeguards for such transfers, such as contractual protections with recipients.

## 8. Retention

8.1 We retain personal data for as long as your account is open and thereafter as required by law — including a minimum of five (5) years for AML/CTF records — after which data is deleted or irreversibly anonymized.

## 9. Security

9.1 We apply technical and organizational measures including encryption in transit, hashed credentials, access controls, and logging. No system is perfectly secure; you are responsible for keeping your credentials and email account secure.

## 10. Your Rights

10.1 Subject to applicable law, you may request access to, correction of, deletion of, or a portable copy of your personal data, and may object to or request restriction of certain processing. Requests: [privacy@bitvegas.gg](mailto:privacy@bitvegas.gg). We may retain data we are legally required to keep (e.g., AML records) despite a deletion request. You may also lodge a complaint with a supervisory authority where applicable.

## 11. Age

11.1 The Platform is strictly for adults. We do not knowingly process data of persons under 18 (or the applicable higher legal age); any such accounts are closed and data handled per our legal obligations.

## 12. Changes

12.1 We may update this Policy from time to time. The current version and effective date are published on the Platform; material changes will be notified via the Platform or email.